

# Quality Policy

Protech is a high-performance professional and technical specialist organisation dedicated to be first choice in the design and delivery of innovative workforce solutions.

Protech is committed to providing Quality people every time. We recognise the importance of integrating sustainable quality management principles into all business practices in order to ensure we are, and continue to be:



**LEADING.  
FLEXIBLE.  
SMART.**

## In particular Protech's policy is:

- To continuously apply and improve company management systems across our business;
- To hold all levels of the organization accountable for supporting and implementing company management systems;
- To build and maintain a collaborative culture that embraces continuous improvement;
- To take pride in our work to ensure that "we get it right first time, every time";
- And, above all;
- To be a positive influence in people's lives.

## To achieve this we will:

- Establish, implement and maintain our Quality Management System in accordance with ISO9001;
- Adopt a systematic and risk based approach to quality management at all levels of the organization;
- Engage senior management in the establishment of measurable quality objectives and implement review processes to monitor their achievement;
- Educate our work force to ensure ongoing awareness of quality requirements and responsibilities;
- Engage and deliver quality people, employment opportunities and careers;
- Provide effective customized workforce solutions to enable our client's to transform their business;
- Seek open and honest client feedback regarding our performance and actively pursue improvement opportunities.