

4 December 2018

Protech
3466 Pacific Hwy,
Springwood QLD 4127
Australia

Attn: Michael Smith

Subject: Anonymity of Survey Responses to CustomerGauge System

Dear Michael,

Just confirming our conversation regarding the anonymity of the anonymous survey responses to the CustomerGauge system.

While it is possible to configure the Anonymous survey tool to remove anonymity, if personally identifiable details are included in the URL string provided to an individual respondent, Genroe did not configure the survey in this way.

Responses collected via the Anonymous survey created by Genroe are anonymous, so long as the same invite link was given to all respondents.

Regards,



Adam Ramshaw
Director