

Protech is a high-performance professional and technical specialist organisation dedicated to be first choice in the design and delivery of innovative workforce solutions.

Protech is committed to the recovery and return to work of injured workers.

Leading > Flexible > Smart >

IN PARTICULAR PROTECH'S POLICY IS:

- > To notify all incidents and injuries at a minimum in line with relevant regulatory timeframes;
- > Implement effective early intervention strategies to ensure that all required treatment and rehabilitation assistance is readily available and time lost is minimized;
- > Manage the recover at work process through effective collaboration with employees, key stakeholders and providers;
- > Decrease claims duration and the impact of claims through proactive and fair claims management;
- > Ensure the safety of returning workers and their co-workers is considered and effectively managed;

And, above all;

- > To be a positive influence in people's lives.

TO ACHIEVE THIS WE WILL:

- > Preventing injury and illness through implementing safe systems of work and working with our clients to achieve a safe workplace;
- > Providing access to our Recover at Work program for all workers who sustain an injury or illness through the course of their work;
- > Complying with relevant worker's compensation and rehabilitation regulatory requirements;
- > Ensuring the prompt provision of medical care and treatment;
- > Encourage medical practitioners and rehabilitation providers to be actively involved in the recover at work process;
- > Commencing the recover at work process as soon as practicable, with the full involvement of the injured worker;
- > Creating a culture that supports recover at work and working with our clients to provide meaningful site based duties, consistent with medical advice, to ensure their recovery at work is durable;
- > Ensuring that remaining safely at work or returning to work as soon as possible after an injury is a normal practice and expectation;
- > Providing induction and ongoing training to ensure that employees are aware of the recover at work program and their rights and responsibilities;
- > Ensuring privacy and confidentiality of injury management and worker's compensation claims information for all injured workers;
- > Ensuring that personnel assigned the responsibility for the management and coordination of the recover at work process are appropriately trained and competent;
- > Conduct regular internal and external audits to review the performance of the recover at work processes.

Marc Meili
Managing Director



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